![Innovative - Part of Clarivate logo]

Key Features:

User Guides

Give everyone from hesitant new visitors to power users the step-by-step guidance they need with interactive virtual tours, or add simple badges to new features and tools.

Announcements

Alert users of important library news through Vega Guide announcements, published on Vega Discover, with a simple process for library staff.

Surveys & Polls

Collect valuable insights and feedback from users through Vega Guide polls and surveys. Results are available within Vega Guide, without the need to link to external survey providers.
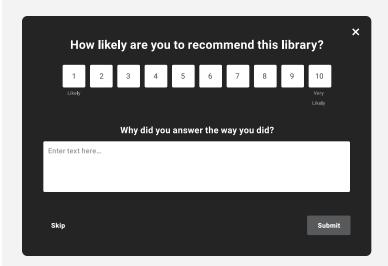
Vega Guide for Discover

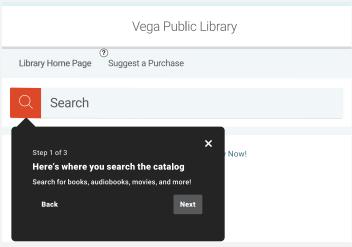## ENGAGE ONLINE VISITORS THROUGH INTERACTIVE GUIDES AND ANNOUNCEMENTS

Just like a tour guide, Vega Guide for Discover helps you communicate important information to your Vega Discover users and guide them through an enhanced visitor experience. With Vega Guide, libraries can schedule and publish custom messages and user tutorials on their online catalog at any time.

With Vega Guide for Discover, you can:

- Introduce Vega Discover to new visitors and inspire them to become active patrons
- Improve the patron experience with guided tours of MyBookshelf and account information
- Respond to common user questions with targeted guides
- Communicate library information easily and effectively through Vega Discover
- Collect user feedback through interactive polls and surveys
- Refine library guides and announcements through usage metrics

How likely are you to recommend this library?

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Likely   Very Likely

Why did you answer the way you did?

Enter text here…

Skip   Submit

Vega Public Library

Library Home Page   Suggest a Purchase

🔍 Search

Step 1 of 3
Here's where you search the catalog
Search for books, audiobooks, movies, and more!

Back   Next

Now!

VEGA GUIDE FOR DISCOVER ALLOWS LIBRARIES TO EASILY SURVEY OR POLL THEIR USERS FOR FEEDBACK WITH AN INTERACTIVE DISPLAY DIRECTLY ON VEGA DISCOVER WITHOUT THE NEED TO LINK OUT TO AN EXTERNAL SURVEY SOURCE.

VEGA GUIDE FOR DISCOVER OFFERS INTERACTIVE TOURS AND WALK-THROUGHS OF THE ONLINE CATALOG, GIVING PATRONS THE FEELING OF PERSONAL ASSISTANCE TO ENHANCE THEIR ONLINE LIBRARY EXPERIENCE.

Get started with Vega Guide for Discover

Select from our templates

To help you get started, Innovative provides four templates that you can implement immediately: 1) Welcome + Bookshelf, 2) Announcement, 3) Library Closed Banner, 4) Feedback Request.

Preview, schedule, and publish your guides

Preview the templates and custom content on your website before they go live. Schedule and publish content when you're ready, then watch the usage metrics roll in to see how your community engages.

Build your own content

Create unlimited custom guides and support materials for your community of users. From tutorials and tooltips to surveys and polls, designed to work with Vega Discover.

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Lead the way for your users

Preview the templates and custom content on your website before they go live. Schedule and publish content when you're ready, then watch the usage metrics roll in to see how your community engages.

Request a demonstration

510.619.3566 | sales@iii.com | www.iii.com/contact