

### DELIVER A BETTER STAFF & PATRON EXPERIENCE

Your library inspires, influences, and benefits the lives of individuals in your communities. Innovative's Polaris Integrated Library System (ILS) provides a powerful, modern foundation on which to build the future of library services, better serving your staff and extending the value of your library.

With Polaris, libraries can measurably



Streamline Staff Workflows



✓ Reduce Systems
☐ Overhead



**Improve Patron Services** 

### Streamline Staff Workflows

# EFFICIENT ACQUISITIONS AND RESOURCE MANAGEMENT

Integrations with content providers using EDI reduces staff time spent on print and electronic acquisitions, and robust fund management tools keep budgets on track.

# STREAMLINED CATALOG MAINTENANCE

Sophisticated load functionality ensures accuracy of automated data loads, while bulk review and bulk change capabilities enable precision data management that is significantly faster and easier than with alternative tools.

# SIMPLIFIED REPORTING AND ANALYTICS

Easy data access and library-friendly tools (like Simply Reports) enable staff to create and analyze custom reports quickly and independently, to measure activity and demonstrate ROI for budgeting purposes in less time.

## Reduce Systems Overhead

#### SEAMLESS INTEGRATIONS

Open APIs enable automated communication with third-party systems or custom applications to save steps and simplify interactions for patrons and staff, with fewer integration and maintenance expenses.

#### REDUCE IT COSTS

Cloud infrastructure and managed services eliminate expenses related to hardware and system management or maintenance and adds cost-effective security compliance and resource expansion as-needed for peak-usage or growth.



#### SIMPLIFIED STAFF ACCESS

Polaris Leap, a responsive, web-based staff interface, offers comprehensive public services functionality and more, which means the majority of library staff never have to download a separate client to their workstation.

### Improve Patron Services

#### INTUITIVE PATRON TOOLS

Built-in responsive discovery enables catalog search and account management from any device; combined with self-checkout and fines payment, patrons can succeed without intervention, reducing staff time spent supporting discovery and circulation.

#### REDUCE PROCESSING TIME

Quick pull list creation and assignment within a responsive web interface make weeding, floating collections, and holds workflows more efficient, enabling staff to spend less time handling materials and more time on other patron services.

#### IMPROVED PATRON EXPERIENCE

Sophisticated discovery, mobile access, self-service, and deskless patron services for in-the-stacks interactions and remote outreach result in increased patron satisfaction and perceived library value that translates into higher budgets.



\*Hobson & Company, 2017, "Driving ROI: The Case for a Proven Library Management Solution."

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#### Make the innovative choice

Libraries that choose Polaris notice the difference on day one. With minimal training, you'll soon be onward and upward to your vision of success.

Request a demonstration