

Innovative Mobile

DESIGNED FOR WHAT LIBRARIES NEED NOW

Checking all the boxes for what's needed in a library app, Innovative Mobile puts the power of your library in the hands of your patrons.



Modern patron experience



Consortium support



Provides portable self-check



Context-specific content

Innovative Mobile works with how you work: On iOS and Android, Sierra and Polaris, for public libraries and consortia.

A 2019 study shows that apps account for 89% of mobile media time, with the other 11% spent on websites.

Source: Smart Insights

Meet your patrons where they already are with the Innovative Mobile app.

Empower your patrons to...

Stay home and check out

Your patrons can use the same device they use for most tasks to access library resources.

- Use one interface to search for and find all library materials, physical and electronic, using keyword search or barcode scan
- Place and manage holds
- Check out and download e-content right to their device
- Renew checked-out materials
- Manage an entire family's accounts from one screen
- Pay fines and fees through a payment provider or ILS gateway or via third-party service
- View library events, locations and hours

Do more at the library

Minimize unnecessary physical contact and maximize convenience.

- Patron self-checkout and check-in at the library using barcodes or RFID
- Streamlined curbside pickup of reserved materials, with support for timed reservations
- Digital library card for scanning at the circulation desk or self-check kiosk
- Event- and location-specific messaging with patrons with support for beacons
- Work with library checkout and other processes in the patron's preferred language

Powerful functionality for patrons and staff

Patrons can manage their library account at any hour and from any location.

Staff have easy access with web-based administration.

- ✓ **Linked Accounts**
Parents can manage their own and their children's accounts from the same screen.
- ✓ **Usage reports**
Staff and administrators can see how your patrons use Innovative Mobile any time with usage statistics reporting.
- ✓ **Consortium Support**
Patrons can access your consortium's resources from the entry point of their home library.
- ✓ **Fully customizable**
Change your library's version of Innovative Mobile's logo, colors, and available features with templates.
- ✓ **Integrated e-Content**
Patrons can browse and check out e-content right from the Innovative Mobile interface.
- ✓ **Patron control**
Patrons can put links to their most-used functions on their home screen, control how they scroll, and seamlessly use their phone's dark mode.
- ✓ **Curbside Pickup**
Patrons can make a reservation to pick up reserved materials, and alert staff with an "I'm Here" message to arrange for a safe hand-off.
- ✓ **Integrated with your ILS**
Our team of specialists will help you configure Innovative Mobile to support your unique needs, integrate with your third-party products, and support your staff.
- ✓ **Content Management**
Staff can update and customize what your patrons see, without asking for Innovative to make changes for you.
- ✓ **Vega Discover Search**
Highlight your Vega Discover work-level roll-ups, showcases, and enhanced content when you make Vega Discover the default in-app search (Available for Vega Discover libraries only).



Optimize your relationship with your patrons

With Innovative Mobile, your library will see patron engagement and satisfaction increase, and realize more from your technology investment. Innovative Mobile is designed to make it as easy for patrons to access your library as it is to check their text messages.

REQUEST A DEMONSTRATION

510.619.3566 | sales@iii.com | www.iii.com/contact