

Sierra Certification Programs

New staff or role changes? Innovative has designed two certification programs to make sure that system administrators and technical services managers have the skills and training they need to manage your system.

By earning an InnoU certificate, participants demonstrate proficiency in Sierra administration and management, as well as a commitment to keeping their skills relevant. To become certified staff, complete a combination of workshops and trainings, at a pace that makes sense for the attendee and library.

Participants will be able to use previously attended web-based courses, on-site trainings, and workshops towards becoming certified, even if those trainings were at a previous organization.

STEPS

1. Complete the requirements for the certificate as shown below.
2. [Contact Innovative](#) to report that you have completed your coursework.
3. Innovative will verify completion against our course records and award your certification.

CERTIFICATES OFFERED

Sierra System Coordinator / Administrator Certificate

Required Qualifications:

- Sierra System Coordinator Basics
- Reports & Statistics for Sierra System Coordinators

Recommended Qualifications:

- Load Profile Training
- Sierra WebPAC Administration
- Sierra SQL Basics
- Sierra API overview

Sierra Technical Services Coordinator / Administrator Certificate

Required Qualifications:

- Managing Sierra Technical Services
- Managing Sierra Acquisitions
- Reports & Statistics for Sierra Acquisitions

Recommended Qualifications:

- Managing Sierra ERM (if installed at your library)
- Sierra SQL Basics
- Sierra API Overview