



## Do more with less and deliver better patron experiences

Your library inspires, influences, and benefits the lives of individuals in your communities. Innovative's Polaris Integrated Library System (ILS) provides a powerful, modern foundation on which to build the future of library services and extend the value of your library. Libraries can measurably streamline staff workflows, reduce systems overhead, and improve patron services. Polaris will be an essential gateway to Innovative's new platform, Inspire.



Streamline Staff Workflows



Reduce Systems Overhead



Improve Patron Services

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## STREAMLINE STAFF WORKFLOWS

Efficient Acquisitions and Resource Management:

Integrations with content providers using EDI reduces staff time spent on print and electronic acquisitions, and robust fund management tools keep budgets on track.

Streamlined Catalog Maintenance

Sophisticated load functionality ensures accuracy of automated data loads, while bulk review and bulk change capabilities enable precision data management that is significantly faster and easier than with alternative tools.

Simplified Reporting and Analytics

Easy data access and library-friendly tools [like Simply Reports] enable staff to create & analyze custom reports quickly and independently, to measure activity and demonstrate ROI for budgeting purposes in less time.

 **70%**

Reduction\* in time spent managing and maintaining the catalog

## REDUCE SYSTEMS OVERHEAD

### Seamless Integrations

Open APIs enable automated communication with third-party systems or custom applications to save steps & simplify interactions for patrons & staff, with fewer integration & maintenance expenses.

### Reduce IT Costs

Cloud infrastructure and managed services eliminate expenses related to hardware and system management or maintenance and adds cost-effective security compliance and resource expansion as-needed for peak-usage or growth.

### Simplified Staff Access

Responsive, web-based staff interface [formerly known as Leap] for comprehensive public services functionality and more mean the majority of library staff never have to download a separate client to their workstation.

 **75%**  
reduction\* in expenses over  
on-premises ILS

## IMPROVE PATRON SERVICES

### Intuitive Patron Tools

Built-in responsive discovery enables catalog search & account management from any device; combined with self-checkout & fines payment, patrons can succeed without intervention, reducing staff time spent supporting discovery & circulation.

### Reduce Processing Time

Quick pull list creation and assignment within a responsive web interface make weeding, floating collections, and holds workflows more efficient, enabling staff to spend less time handling materials and more time on other patron services.

### Improved Patron Experience

Sophisticated discovery, mobile access, self-service, and deskless patron services for in-the-stacks interactions and remote outreach result in increased patron satisfaction and perceived library value that translates into higher budgets.

 **5%**  
Customers have reported a  
5% increase\* in total budget  
by linking their investment to  
improved patron experiences

## Why Innovative

### 40 years of library expertise

With more than 100 in-house librarians, Innovative brings unparalleled domain expertise in library software to propel the industry forward.

### Transformative, reliable technology

Transformative, reliable technology: Polaris scales to support virtually limitless number of users and records. Our partnership with AWS offers cloud-based hosting to give you the peace of mind that your system is secure and reliable.

### Customer support

Support is provided as part of our standard support package, and emergency assistance is always available, with no additional "after hours" surcharges. Innovative staffs a 24-hour help desk that can be reached via the Supportal.

### Make the innovative choice.

Contact us today  
at [www.iii.com](http://www.iii.com)  
or 510.655.6200  
to get started.

Innovative offers three Polaris  
bundled packages designed  
to grow with you as the larger  
technology ecosystem changes.

*\*Hobson & Company. 2017. "Driving ROI: The Case for a Proven Library Management Solution."*