

What Our Customers Say

“ We chose to upgrade to Sierra for its smooth staff workflows and open access to the library database. We expect Sierra to bring us new opportunities for local and global collaboration.”

- Tuula Haavisto,
Library Director,
Helsinki City Library

“ We’re constantly looking to the future and how to anticipate the needs of library users. Sierra gives us the power and flexibility we need to develop applications and integrate resources so that we can seamlessly deliver a world of content to our users.”

- Kim Fender, The Eva Jane Romaine Coombe Director,
The Public Library of Cincinnati and Hamilton County

“ Sierra, with its open architecture and seamless integration of eBooks and other materials, puts us in a position to embrace change, add resources, and adapt readily to new technology.”

- Mary Anne Hodel,
Director,
Orange County (FL) Public Library



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Innovative Solutions for Today’s Public Library



“In Sierra, we have a robust, open library services platform that will allow us to anticipate and meet our users’ needs for years to come.”

Rivkah K. Sass, Director,
Sacramento Public Library

iii.com

Request a demonstration and discover more



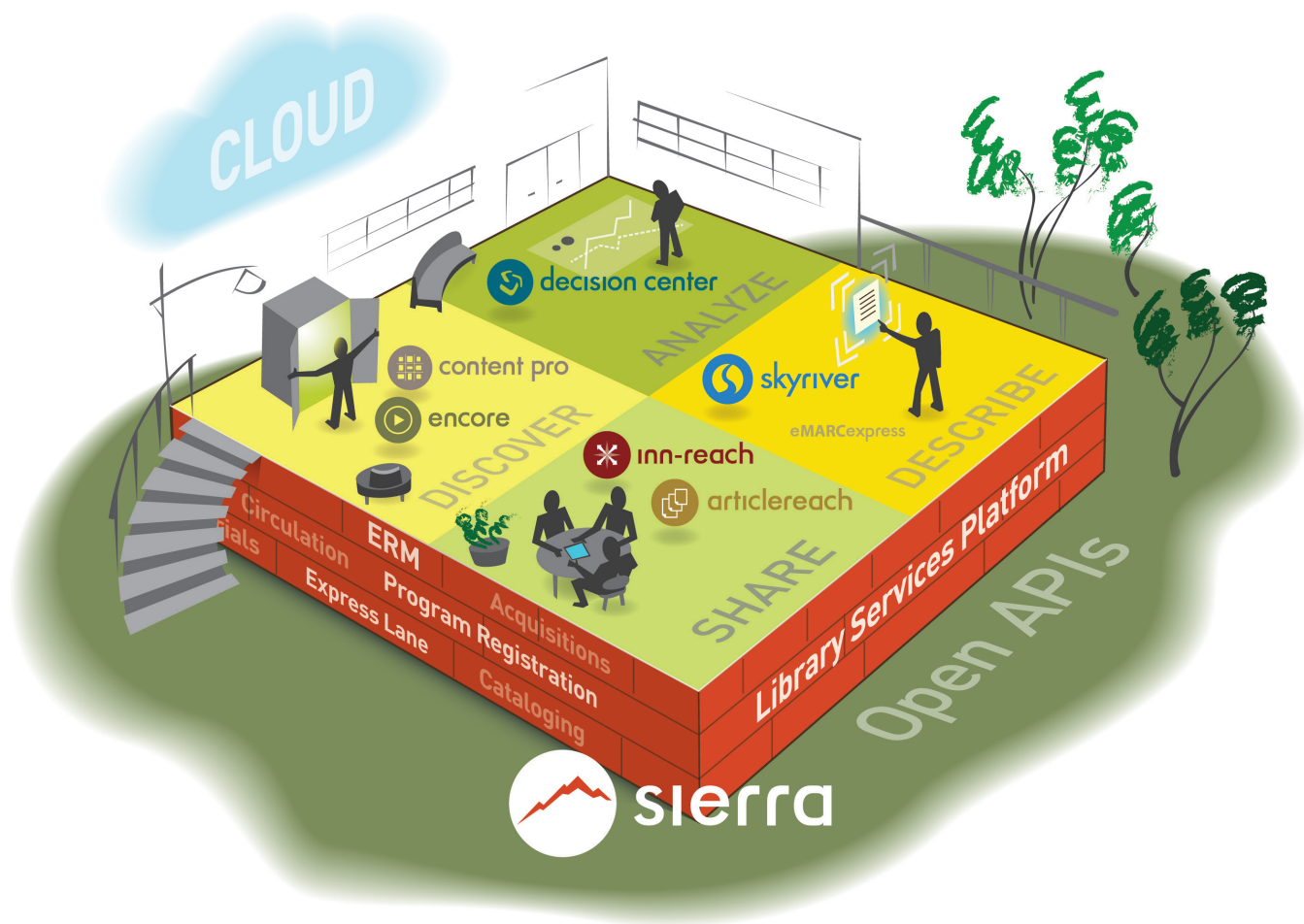
Sierra Helps You Support Your Patrons

Your public library is the cornerstone of your community, offering vital services to a diverse group of patrons.

Without the right tools, meeting their needs can be a challenge. Perhaps:

- You can't offer your patrons seamless access to both print and eBooks;
- Your library's outdated workflows are cumbersome, time-consuming, and inefficient; and
- Your library lacks reliable data to determine the best use of limited resources.

Innovative's Platform for Public Libraries



Welcome to Sierra

Sierra is the dynamic, modular, and open Library Services Platform that allows you to keep pace with evolving technology. Powered by an open system architecture, Sierra gives you new, more efficient tools for supporting your patrons.

Sierra's open platform provides your public library a virtually unlimited means of connecting to a wide variety of open-source, third-party, and library-developed software.

The Public Library of Cincinnati and Hamilton County, for example, created a Hot Authors service. By utilizing the Sierra API interface, the online Hot Authors service was easily integrated into Sierra and now automatically adds patrons to a book-hold queue as new books from their favorite authors become available.

Sierra brings real-time eBook status, checkouts, and holds into the local library system and enables the library to maintain its role and relevance as the face of easy, convenient, and comprehensive eBook access for patrons. Add Encore discovery product and the optional EBSCO Discovery Service™ for full-text access to magazines, newspapers and online reference.

Sierra's Program Registration feature gives your patrons easy access to your library events calendar as well. When paired with the optional Encore module, patrons can discover library programs directly from the online catalog search.

Librarians and staff also benefit from Sierra. You can accomplish more in less time with customizable, connected workflows and functions all in one place. Sierra's mobile worklists let you accomplish tasks away from your desk. And the platform's Express Lane feature makes self-service technology easy to implement.

Join Your Peers

We know libraries: more than 125 librarians work here at Innovative, and our systems can be found in more than 50 countries. Innovative is the leading LSP provider for Urban Library Council members, public libraries that collectively serve more than 90 million U.S. and Canadian residents.

Isn't it time your public library takes the better path? Learn more about Sierra at

www.iii.com/solutions/public

Key Benefits

END-TO-END WORKFLOW FUNCTIONALITY provides automated and streamlined management of workflows with integrated resource management.

OPEN SYSTEM ARCHITECTURE AND APIS allow seamless data integration and access to custom and third-party solutions.

MOBILE WORKLISTS liberate you from your desk and let you accomplish tasks on-the-go in order to provide faster and more efficient service.

Optional Products & Services

Encore transforms the library experience with easy single-search discovery that streamlines access to all your physical and eBook resources. Being an Encore library gives your patrons access to a modern library experience, including a rich database from ChiliFresh of trusted ratings and reviews written by library users around the world.

SKYRIVER is the find-it-fast cataloging utility that offers unlimited, one-click access to a growing database of more than 44 million unique, high-quality MARC records from the Library of Congress and CONSER. Librarians report finding 98% of the records they need when using SkyRiver.

eMARC EXPRESS provides high-quality full MARC records for OverDrive® and 3M™ Cloud Library eMaterials.

Decision Center provides advanced analytics, which helps you accomplish as much as possible within a limited budget. Based on real-time usage data from your patrons, action recommendations are provided for selection, weeding, floating collections, and more.

Content Pro offers a complete and flexible solution for digital collections. Archives, digital material, and special collections—such as local historical treasures—become accessible online and more visible to your patrons.

INN-Reach offers new ways to manage shared resources across multiple institutions for fast, cost-effective access. When Jefferson County Public Library conducted cost-comparison research, for example, it discovered that INN-Reach had cut lending costs by 82% and borrowing costs by 94%.