“We have been using the Polaris ILS since 1998. Our partnership is not just about software; the customer care we receive supports my library system’s long-term success.”

Eva Calcagno, Director, Washington County Cooperative Library Services
The Resources You Need, the Autonomy You Crave

At Innovative, we recognize the value of resource sharing. We also understand that autonomy is crucial to the success of your consortium—and your communities.

The Polaris ILS was built with public library consortia in mind—providing key functionality across core workflows related to Circulation & Fulfilment, Acquisitions & Funds Management, Cataloging & Authorities, Serials, and Statistics/Reporting to deliver the breadth of functionality your consortium needs.

Although your member libraries may share the same system, the Polaris ILS presents unique experiences at the library level for staff and patrons alike.
A variety of options within system administration allow libraries to establish default data and processing behaviors at the system, library, or branch level.

The ability to define circulation policies at the library or branch level, including required fields in a patron record, receipt text, notification options, and much more.

The ability to tag holds fulfillment policies as “first come, first served,” local preferred, or by preference groups.

Easily deploy the ILS across multiple, various networks with Polaris Leap—the web-based application that requires only an Internet connection, not additional client software.

Staff with varying levels of expertise or limited access to reporting tools might not be uncommon across the consortia, but with SimplyReports not all members need in-depth knowledge to extract library-specific report data.

With a customizable PAC, every member library can have their own discovery “look and feel,” modeled after local websites for an intuitive patron experience, and determine specific display elements down to the individual MARC tag.

Results are also tailored to the community—highlighting upcoming local events with community profiles, new content, or items on order.

Access to shared materials with INN-Reach, integrated resource sharing for seamless discovery and unmediated requesting across all member collections.
What Our Customers Say

“Polaris ILS works for us! It provides not only the robust functionalities we need to support traditional library services, but also the responsiveness and flexibility to meet the demands of an ever-changing library world. I love being able to give our customers and staff such new and exciting 21st-century library tools and services.”

- Cathy Wortman, Technology Support Manager, Baltimore County Public Library

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“Forward-thinking and flexible: Polaris ILS is the perfect fit for us.”

- Marsha Grove, Library Director, Champaign Public Library