



Do more with less and deliver better patron experiences
Innovative's Sierra Integrated Library System (ILS) provides a powerful, modern foundation on which to build the future of library services. Libraries can measurably streamline staff workflows, reduce systems overhead and improve patron services. Sierra is the essential building block to Innovative's new data platform launching in 2018.



Streamline Staff Workflows



Reduce Systems Overhead



Improve Patron Services



STREAMLINE STAFF WORKFLOWS

Efficient Management of Print and Electronic Resources
System integrations with content providers reduce staff time spent on print and electronic acquisitions, and a central knowledge base simplifies ERM processes for subscription management across all vendors.

Streamlined Catalog Maintenance

Localized profiles and granular match algorithms ensure accuracy of automated data loads, while Create Lists pairs with global and rapid update capabilities for precision data management that is faster and easier than with alternative tools.

Simplified Reporting and Analytics

Easy data access and library-friendly tools enable staff to create and analyze reports quickly to expose usage and demonstrate ROI for budgeting purposes.

▼ **65%**
Reduce time spent managing acquisitions and print serials by 65%*

▼ **60%**
Reduce time spent creating ILS reports and analysis by 60%*

REDUCE SYSTEMS OVERHEAD

Seamless Integrations

Open APIs enable real-time automated communication with third-party systems or custom applications to save steps and simplify interactions for patrons and staff.

Reduce IT Costs

Cloud infrastructure and managed services eliminate expenses related to hardware and system management or maintenance and adds cost-effective security compliance and resource expansion as-needed for peak-usage or growth.

 **75%**

Reduce expenses of on-site ILS software by 75%*

IMPROVE PATRON SERVICES

Data Driven Collections

Automated analytics in Decision Center deliver usage and coverage insights to drive weeding, purchases, and material transfers that optimize shelf space and funds invested for community impact.

Reduce Processing Time

Real-time database access via Mobile Worklists increases efficiency and eliminates duplicate handling to save time processing materials and increase accuracy for faster patron fulfillment.

Improved Patron Experience

Easy-to-use discovery in Encore and access from mobile devices with MyLibrary! empowers patrons to succeed without staff intervention and increases satisfaction, demonstrating library value in the community or on campus.

 **5%**

Customers have reported a 5% increase* in total budget by linking their investment to improved patron experiences

Why Innovative

40 years of library expertise

With more than 100 in-house librarians, Innovative brings unparalleled domain expertise in library software to propel the industry forward.

Transformative, reliable technology

Sierra scales to support virtually limitless number of users and records with more than 99% uptime. Our partnership with AWS offers cloud-based hosting to give you the peace of mind that your systems is secure and reliable.

Customer support

Support is provided as part of our standard support package, and emergency assistance is always available, with no additional "after hours" surcharges. Innovative staffs a 24-hour help desk that can be reached via the Supportal.

Make the innovative choice.

Contact us today at www.iii.com or 510.655.6200 to get started.

Innovative offers three Sierra bundled packages designed to grow with you as the larger technology ecosystem changes.

**Hobson & Company. 2017. "Driving ROI: The Case for a Proven Library Management Solution."*