Expand your collections with cost-effective resource sharing

All libraries have unique and specialized collections that target local community needs, but students and patrons often need access to resources beyond their local collection. Unfortunately, the traditional interlibrary loan process is time-consuming and expensive. Innovative's award-winning Resource Sharing is the convenient and cost-effective borrowing solution for libraries that gives patrons access to more materials and a better discovery experience.

INCREASE PATRON SATISFACTION

Expanded Collection

Shared resources provide patrons with access to physical and digital materials far beyond what can be locally purchased or licensed.

Fast & Convenient Delivery

Real-time availability reduces time to fill so patrons receive resources faster than alternative solutions, and pick-up anywhere capability lets them get and return materials at their preferred location. Requests are automatically directed to a matching lending library, and patrons receive their materials in as little as two days.

Improved Patron Experience

Better end-to-end process drives patron loyalty to the library and increases community or campus support. Innovative Resource Sharing averages more than a 90% fulfillment rate – higher than any other interlibrary loan or user-initiated method.

This system builds on the commitment of libraries to provide the very best materials to their patrons, coupled with fast discovery and delivery.

George Machovec
Executive Director of Prospector System, Colorado
STREAMLINE STAFF WORKFLOWS

Unmediated Requests & Automated Fulfilment
System automatically matches available items to fill patron-initiated requests, so staff spend less time managing queues and processing materials.

Article Requests Delivered Directly to the Patron
Requests for articles are filled within hours and require no local library staff intervention.

Deep Integration with Local ILS
Shared resources can be discovered and circulated using existing public services processes, so there’s no need for special training or duplicate processing.

Detailed Transaction Reports
Pre-formatted reports simplify analysis of shared resources and activity for data-driven collection management and budgetary purposes.

REDUCE COSTS UP TO 70%¹

Lower Cost Per Transaction
Consortia arrangements combined with unparalleled software automation and integration result in significant financial savings compared to traditional ILL, including:

- **Flexible Delivery Options**
  Ability to leverage regional courier services and alternative document delivery reduces delivery costs.

- **Annual Subscription**
  Predictable flat-fee membership with no additional per-transaction fee lets libraries scale activity and manage expenses.

Why Innovative

40 years of library expertise
With more than 100 in-house librarians, Innovative brings unparalleled domain expertise in library software to propel the industry forward.

Transformative, reliable technology
Take advantage of centralized resource sharing without changing your local system.

Customer support
Support is provided as part of our standard support package, and emergency assistance is always available, with no additional “after hours” surcharges. Innovative staffs a 24-hour help desk that can be reached via the Supportal.

Everyone wins in this scenario. Library users have access to materials that they would never have known about and are empowered to find their own information online and order it themselves. Our libraries can focus their precious resources on collection development and expansion of service, rather than being weighed down by a big bill for ILL.

Donna Bacon
Executive Director of MOBIUS

We have found it to be an indispensable service for our libraries. It is rock solid and brings together libraries using many different integrated library systems platforms under one roof. It is a unifying factor in our region.

Modern Library Awards Judge

Make the innovative choice.
Contact us today at www.iii.com or 510.655.6200 to get started.

¹Savings varies according to library size and solution.