



Expand your collections with cost-effective resource sharing
All libraries have unique and specialized collections that target local community needs, but students and patrons often need access to resources beyond their local collection. Unfortunately, the traditional interlibrary loan process is time-consuming and expensive. Innovative's award-winning Resource Sharing is the convenient and cost-effective borrowing solution for libraries that gives patrons access to more materials and a better discovery experience.



Increase Patron Satisfaction



Streamline Staff Workflows



Reduce Costs

INCREASE PATRON SATISFACTION

Expanded Collection

Shared resources provide patrons with access to physical and digital materials far beyond what can be locally purchased or licensed.

Fast & Convenient Delivery

Real-time availability reduces time to fill so patrons receive resources faster than alternative solutions, and pick-up anywhere capability lets them get and return materials at their preferred location. Requests are automatically directed to a matching lending library, and patrons receive their materials in as little as two days.

Improved Patron Experience

Better end-to-end process drives patron loyalty to the library and increases community or campus support. Innovative Resource Sharing averages more than a 90% fulfillment rate – higher than any other interlibrary loan or user-initiated method



This system builds on the commitment of libraries to provide the very best materials to their patrons, coupled with fast discovery and delivery.

George Machovec
Executive Director of Prospector System, Colorado

STREAMLINE STAFF WORKFLOWS

Unmediated Requests & Automated Fulfilment

System automatically matches available items to fill patron-initiated requests, so staff spend less time managing queues and processing materials.

Article Requests Delivered Directly to the Patron

Requests for articles are filled within hours and require no local library staff intervention.

Deep Integration with Local ILS

Shared resources can be discovered and circulated using existing public services processes, so there's no need for special training or duplicate processing.

Detailed Transaction Reports

Pre-formatted reports simplify analysis of shared resources and activity for data-driven collection management and budgetary purposes.

REDUCE COSTS UP TO 70%¹

Lower Cost Per Transaction

Consortia arrangements combined with unparalleled software automation and integration result in significant financial savings compared to traditional ILL, including:

- ▶ Flexible Delivery Options
 - Ability to leverage regional courier services and alternative document delivery reduces delivery costs.
- ▶ Annual Subscription
 - Predictable flat-fee membership with no additional per-transaction fee lets libraries scale activity and manage expenses.



Everyone wins in this scenario. Library users have access to materials that they would never have known about and are empowered to find their own information online and order it themselves. Our libraries can focus their precious resources on collection development and expansion of service, rather than being weighed down by a big bill for ILL.

Donna Bacon
Executive Director of MOBIUS



We have found it to be an indispensable service for our libraries. It is rock solid and brings together libraries using many different integrated library systems platforms under one roof. It is a unifying factor in our region.

Modern Library Awards Judge



Why Innovative

40 years of library expertise

With more than 100 in-house librarians, Innovative brings unparalleled domain expertise in library software to propel the industry forward.

Transformative, reliable technology

Take advantage of centralized resource sharing without changing your local system.

Customer support

Support is provided as part of our standard support package, and emergency assistance is always available, with no additional "after hours" surcharges. Innovative staffs a 24-hour help desk that can be reached via the Supportal.

Make the innovative choice.

Contact us today
at www.iii.com
or 510.655.6200
to get started.

¹Savings varies according to library size and solution.

²Hobson & Company. 2017. "Driving ROI: The Case for a Proven Library Management Solution."