

What Our Customers Say

“Polaris ILS works for us! It provides not only the robust functionalities we need to support traditional library services, but also the responsiveness and flexibility to meet the demands of an ever-changing library world. I love being able to give our customers and staff such new and exciting 21st-century library tools and services.”

- Cathy Wortman,
Technology Support Manager,
Baltimore County Public Library

“We have been using the Polaris ILS since 1998. Our partnership is not just about software; the customer care we receive supports my library system’s long-term success.”

- Eva Calcagno,
Director,
Washington County Cooperative
Library Services

“Forward-thinking and flexible: Polaris ILS is the perfect fit for us.”

- Marsha Grove,
Library Director,
Champaign Public Library

Polaris Integrated Library System Empowering Connections



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Serve Your Communities Now and Into the Future

Community matters. Your library inspires, influences, and benefits the lives of individuals in your communities, and the Polaris Integrated Library System provides the foundation for your success.

The Polaris ILS is designed from the ground up to provide a robust and scalable software solution with powerful staff tools and an intuitive experience for patrons. Built on a Microsoft SQL server database platform with documented APIs, the Polaris ILS is open to connections: with your patrons and their social media, with third-party vendors, and with resources beyond your walls.

The future of library services is Open.



Transform your library with the power of the Polaris Integrated Library System



Connect with Polaris ILS

Extend your library with Polaris Leap. The responsive web client can be used on a traditional computer, laptop, or a tablet, providing access to public services staff work-flows beyond the desk and connecting with your communities wherever they are.

Integrate your system with: seamless patron access to resources by utilizing INN-Reach or a consortium network; direct patron access to 3M™ Cloud Library, OverDrive®, and Axis 360 eContent; and APIs that power direct connections to outside systems.

Be social by enhancing patron discovery via a search box on your Facebook page, ChiliFresh patron book reviews, and local community profiles and events integrated into search results.

Empower Staff and Patrons

Staff workflows are intuitive and provide access to relevant and important data and processes from every screen, enabling staff to assist patrons quickly and confidently. Additionally, the Polaris ILS offers a fully-documented Microsoft SQL database schema, facilitating construction of powerful searches and reports.

Patrons are presented with a library-branded PAC that flows effortlessly from your library website and highlights the content you know your community wants, such as top new titles or items on order. Advanced discovery features including faceted results and integrated eResources provide a simple entry point to your library's entire collection. And with tools such as search alerts, fine estimators, and reading history, patrons can easily manage their accounts and maintain their connection with your library.